



a new leaf

SAFEDVS 24HR Domestic Violence Crisis Hotline

SERVICES



A New Leaf's 24 hour Domestic Violence Hotline provides assistance to all members of our community experiencing abuse or domestic violence. When a survivor calls A New Leaf's hotline, the operator immediately assesses the situation to determine which resources would be most beneficial to the caller. Safety is the number one priority and every caller is assisted according to their need. Some callers receive immediate police assistance, and others work with the operator to build a safe exit plan.

OBJECTIVES



The Domestic Violence Crisis Hotline provides survivors of domestic violence with a variety of resources. When survivors call the hotline, operators provide an analysis of the caller(s) situation which includes:

- Immediate crisis intervention and risk assessment
- Determining the types of services and assistance that meets the callers needs
- Creating a safe and secure exit plan to leave an abusive situation
- Providing information on A New Leaf additional services
- Ensuring that survivors of abuse are not emotionally alone on their journey

MAKING A DIFFERENCE



This program has saved countless lives over the years, and continues to be a key community resource for all of Maricopa County. Without this resource, many survivors would not have a central location to find services and support. Everyone that calls the hotline is eligible for resources, however, due to the limited resources, assistance is not guaranteed.



IMMEDIATE SAFETY & SHELTER RESOURCES



A New Leaf provides immediate safety, shelter, and other resources to survivors. Autumn House Domestic Violence Shelter, Faith House Women's Crisis Shelter, and Domestic Violence Safe Temporary Overflow Program (DVSTOP) are available resources to survivors seeking refuge. A New Leaf also offers legal assistance to survivors of domestic violence and abuse through the Domestic Violence Court Advocacy Program.

LOCATION



The Domestic Violence Crisis Hotline is operated 24 hours a day, 7 days a week. The location of the hotline is at a secure location. Survivors can call the hotline as often as necessary for their safety. A New Leaf offers services that can be made available to survivors as needed, including shelter at confidential sites across the Valley.

Domestic Violence Hotline

**For help, call 480-890-3039
or 1-844-SAFEDVS**

Other ways to make an impact:

You can help the Domestic Violence Crisis Hotline by giving a donation online, participating in an annual drive, or volunteering. For more information about how you can help this program through volunteering or donating, or if you wish to take a tour, contact the Philanthropy Office at (480) 464~4648 or visit TurnaNewLeaf.org

Equal Opportunity Employer/Program

Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. To request this document in alternative format or for further information about this policy, contact the Division of Aging and Adult Services at 602-542-4446; TTY/TDD Services: 7-1-1.

Free language assistance for DES services is available upon request.

