LIHEAP
Low Income Home Energy Assistance Program

WHAT IS LIHEAP?
LIHEAP is a federally-funded program that helps eligible low-income households pay their heating/cooling bills, minimize crises, and make energy costs more affordable.

WHERE TO APPLY
Online at https://des.az.gov/LIHEAP, or call 1-866-494-1981, Monday through Friday, 8:00 a.m. – 5:00 p.m.

What Assistance Does LIHEAP Provide?

• **Regular Assistance:**
  ◦ Helps households pay their heating and/or cooling bills
  ◦ One regular payment per 12-month period
  ◦ Payment made directly to utility provider or applicant
  ◦ Eligibility is based on household size, income, and energy cost

• **Crisis Assistance applicants may receive:**
  ◦ Additional funds once Regular Assistance has been exhausted
  ◦ One crisis payment per 12-month period
  ◦ Emergency assistance in situations of potential loss of power or exhausted fuel
  ◦ Expedited services

To Apply You Will Need

• Verification of the last 30 days of income for all household members 18 and older
• Copies of all current utility bills
• Utility shut-off or eviction notice (if applicable)
• Subsidized housing utility allowance verification (if applicable)

Or visit https://des.az.gov/LIHEAP

Scan for More Information about LIHEAP

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • TTY/TDD Services 7-1-1 • Disponible en español en línea o en la oficina local