



DV STOP Fact Sheet

Domestic Violence Safe Temporary Overflow Program

WHAT: This program seeks to provide short-term emergency shelter to victims when county domestic violence shelters are full. DV STOP provides:

- safe housing
- basic-needs assistance
- case-management and advocacy services
- parent support
- intensified networking with county DV shelters

In addition, DV STOP serves as a community resource by providing callers with crisis intervention, resource and referral. All services are free of charge.

WHO: Services are available for adult victims of domestic violence and adult victims with children in need of immediate shelter, who are eligible and willing to participate.

WHERE: Services are provided over the phone and in pre-authorized safe housing in the community when necessary.

WHY: It is estimated that 3 out of every 4 victims of domestic violence who are seeking shelter are turned away due to lack of space. DV STOP was designed to address this unmet need in the community. Staff is available 24-hours a day to begin intervention services for victims when other community shelter space is unavailable.

HOW: Collaborators include American Express, American Red Cross, City of Phoenix, Community Information and Referral, Valley of the Sun United Way, Maricopa County domestic violence shelters, and numerous private funders.

CONTACT: Call **CONTACTS** at **(800) 799-7739** or **(602) 263-8900** for placement and information. (480) 835-5817 for Program Manager.

DES Statement Requirement: This project was funded by the AZ DES, Community Services, Administration, DV program. Points of view are those of the author and don't necessarily represent the official position or policies of the department. Under the Americans with Disabilities Act, A New Leaf must make reasonable accommodation to allow a person with a disability to take part in a program, service or activity. For example, this means that if necessary A New Leaf must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that we will take any other reasonable action that allows you to take part in and understand a program activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. Please contact Candace Johnson.

A New Leaf: Helping Families...Changing Lives through Domestic Violence, Homeless, Community and Youth Programs

Employment Opportunities: Human Resources (480) 464-7466, apply online.

Call (480) 969-4024 for reasonable accommodation on information, services and employment.

Hearing impaired call TDD (800) 367-8939.

www.turnanewleaf.org

Frequently Asked Questions

1. How many people per year does DV STOP serve?

DV STOP typically serves over 500 adults and children per year.

2. How long do clients typically stay?

Clients typically work with DV STOP for two to three days before moving into longer-term, safe housing.

3. Do DV STOP clients receive the support they would receive in a shelter?

DV STOP clients receive many of the same support services they would in a shelter. Staff members provide crisis intervention, case management, basic needs, and parent support to clients until they are able to enter a shelter or other safe environment.

4. How are victims referred to DV STOP?

To access services, clients call the CONTACTS (Community Network for Accessing Shelter) hotline which monitors current bed availability in all local domestic violence shelters. If space in a shelter is available, clients are transferred to the shelter; if not, they are transferred to DV STOP.

5. How can I help?

You can help DV STOP by giving a donation online, participating in an annual drive or volunteering. To find out more about ways to help visit www.turnanewleaf.org